

East-- All levels

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/ Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	------------

3848 - MCB Camp Lejeune (All Claimants)(USMC) - Main

53	Issue	Camp Lejeune - DD1149 not available	The DD1149's for the units on Camp Lejeune excluding Court House Bay were not available as of AOR, 1 Oct 03.	Need information in order to define reuse, provide proper support, and properly bill.		5 - Project (Site)	D	10/15/2004	Hess, John, Major R	Norvell, Dan	Joint
<p>Comments: 10/7/04: Status remains unchanged. {Angela}</p> <p>9/30/04: - 2D FSSG, no change. G-6 requested data, S-6 missed the delivery date of 17 Sep. Updated due date is as soon as possible. {Lee Reiff}</p> <p>- IIMEF: 42% 2025 Total Seats - 28 4AB's - 366 ESI - 200 New Unit - 4th MEB AT Bn they have no legacy machines 1431 Total legacy seats 607 legacy seats on DD1149 {Howard Mitchell}</p> <p>-No update provided for the remainder of the MSCs {Angela}.</p> <p>9/23/04: Status remains unchanged. {Angela}</p> <p>9/16/04: Collection of information is on going {Command Leads}</p> <p>9/9/04: Recalculation done on the percentages: - 2D FSSG: 61.5% completion -- 1993 total seats (including classified) -- 37 4AB's -- 758 ESI -- 1198 total legacy seats -- 737 legacy seats on current 1149 -- 461 remaining to be identified The 4ABs are being turned into 1AC's and 4AC's with the FY05 order and weren't accounted for in the Fy04 information. {Lee Reiff}</p> <p>- MCB 21% completion -- has 2066 seats approved on the FY04 order -- Approx 816 ESI -- 264 DD1149 seats identified. {Ken Ward}</p>											

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

7/27/04: the current status is that the DD1149 for all of Camp Lejeune stands at 85%. Progress is being made. {T. Maxwell}

7/22/04: Status remains unchanged. {Angela}

7/15/04: Status remains unchanged. {Angela}

7/8/04: Status remains unchanged. {Angela}

7/2/04: No further update at this time.

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

2/5/04: MCB Zone 7 60% DD1149 Complete and 10% Zone 8 completed. IIMEF: Howard is working with Mr. Scott and GySgt Nash on IIMEF DD1149's, they are doing them by Unit. ISF should start receiving them by 6 Feb 2004. 2MARDIV: DD1149 waiting for Div G6 approval.

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

MCB, Camp Lejeune;

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

MARFORRES

77	Issue	NFADS/EPG Network Access	MCB Camp Lejeune UNE users are unable to maintain a connection to the Navy web applications.	NMCI is unable to deliver an adequate level of service to the customer. After 4 months, NMCI is still unable to resolve this problem. Impact is the customer wishes to be taken off the NMCI and placed back on the MCEN	The local site manager is working with the parties involved to resolve this application issue.	3 - Division	D	10/15/2004	Hartenstine, Lt Col Karl G	Maxwell, Terry	Joint
----	-------	--------------------------	--	--	--	--------------	---	------------	----------------------------	----------------	-------

Comments: 10/7/04: Fred Estes agreed to closing all related tickets verbally, awaiting email confirmation. As tested by the INFADS/EPG users, the NMCI West Coast Proxy has provided better network performance in relation to the INFADS/EPG. {Todd Bartlett}

9/30/04: All users proxy settings have been changed. Excellent performance with INFADS/EPG, BUT Liz Betsch and Marlene Brown now have problems accessing COGNOS another section of the web page. User can access this page when proxy is disabled. User cannot access this page when proxy is changed to 158.237.149.247 CLJN NMCI Proxy. User can access this page when proxy is changed to 138.156.125.247 NMCI Proxy for 443 traffic (east coast). Awaiting further guidance from Quantico NMCI for further action. {Todd Bartlett}

9/23/04: Fred and Renee Garland MCNOSC give the go to change all INFADS users proxy settings. Will close ticket 9/30 if all tests well. {Todd Bartlett}

9/16/04: Fred requests to change Liz Betsch to new proxy. Excellent performance. On the ninth, changed Fred Estes proxy to 158.238.241.247, located on West Coast NMCI, under suggestion of Mike D'Albis NMCI Quantico IA . {Todd Bartlett}

9/15/04: Problem is being tracked and resolved through Remedy Trouble Ticket 777859 System. Originally closed on 29 Jul 04.

Re-opened on 15 Sep 04 per Site Manager.

7/26/04: Mike D'Albis Quantico IA has claimed this issue as his, he is trying to get up with Fred Estes to work out a method of troubleshooting and tracking of performance of both MCEN and NCMI networks with INFADS. {Todd}

7/13/04: Closing IRAAD: Problem is being tracked and resolved through Remedy Trouble Ticket System. (LtCol Hartenstine)

7/13/04 LtC Cobb will redetermine what users will go through the MCNOSC network. EDS will work INFADS full time to resolve INFADS issue. Renee Garland MCNOSC Lead technician, Mike Diablis NMCI lead technician, awaiting guidance from above. {Todd}

7/12/04: Todd received the computer names and is able to determine the current IP's and MAC addresses. Server Admins have reserved the IPs on the DHCP servers. Tickets have been cut for the CSR's to statically assign IP's. Request has been transferred to WHAM-NET to reroute infads traffic to MCNOSC. {Todd}

Addresses switched are as follows:

CLBMCBMAIN024 158.237.142.195

- MAC Address = 00-B0-D0-B2-74-30

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

7/6/04: There was a phone conference between EDS and LtC Hartenstine. LtC Hartenstine requested that all but two INFADS be routed through MCNOSC. Users to be transferred over to the MCNOSC are being identified and were requested from Fred Estes. {Todd}

7/1/04: This problem has existed since the network cutover. Users are unable to complete their mission. The user is requesting they be cut back over to the MCEN network.

Ticket # 102734 Status Update Progress
 TimeStamp 3/30/2004 3:23:35 PM Assigned to

Technician makarrj
 Issue Component
 Resolution Unable to contact user.

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

Ticket # 102734 Status Update Progress
TimeStamp 4/1/2004 8:24:40 AM Assigned to

Technician bartletta
Issue Component
Resolution Spoke with Mr. Williams. He said the network does seem to be doing better. I told him to call me personally if it degrades and we would contact Quantico and work the ticket.
Will leave this ticket open and check back with Mr. Williams.

Ticket # 102734 Status Assigned
TimeStamp 4/2/2004 4:56:12 PM Assigned to

Technician bartletta
Issue Component
Resolution Spoke with Mr. Williams said he would check again.

Ticket # 102734 Status Update Progress
TimeStamp 4/2/2004 5:05:16 PM Assigned to

Technician bartletta
Issue Component
Resolution Fred Estes owns this ticket now and provides the following The POC for iNFADS @ NITC is Sandra Kalember and she can be reached at 805-982-2078 and Cindi Bouscaren @ 805-982-3795. For EPG you can talk to Jill Havelaar @805-982-2568 or Nancy Lucero 805-982-1884. You will need to go to the web site <http://www.nsi.navfac.navy.mil/> in order to register for view privileges. Your POC for the iNFADS view privileges is Mr. Ray Trombino and he can be reached at 703-695-8202 ext 3311 Users Marlene Brown 451-2169 Liz Betsch 451-7727 Dennis Fell 451-9497 More information needed from users, is this no access, slow access, sporadic. Fred said he had contacts at other bases and would check to see if they are having the same problem.

Ticket # 102734 Status Update Progress
TimeStamp 4/5/2004 2:15:06 PM Assigned to

Technician makarrj
Issue Component
Resolution Spoke with Mike D'Albis at Quantico IA. Mr Estes can not access <https://jersey-3.navfac.navy.mil/prd/epg.htm>. I spoke with Sandra Kalember with iNFADS and she stated that they are not having problems at this time, but have had problems in the past. I gave Mike her number as well as Mr Estes' to troubleshoot further. Mike is going to see what he can do with this and get back to us.

Ticket # 102734 Status Update Progress

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

TimeStamp 4/6/2004 9:17:52 AM Assigned to

Technician makarrj

Issue Component

Resolution 0820 called Fred Estes - he is in a meeting. 0900 Called Fred Estes - No answer.

Ticket # 102734 Status Update Progress

TimeStamp 4/6/2004 9:44:34 AM Assigned to

Technician makarrj

Issue Component

Resolution 0945 Called Fred Estes - No answer.

Ticket # 102734 Status Update Progress

TimeStamp 4/6/2004 10:14:31 AM Assigned to

Technician makarrj

Issue Component

Resolution 1010 Contacted Fred Estes and brought him in on Quantico call.

Ticket # 102734 Status Update Progress

TimeStamp 4/6/2004 11:05:31 AM Assigned to

Technician makarrj

Issue Component

Resolution 1030 Had Fred use a proxy (230.156) and he stated that he can get to the site with no problem. He will monitor this during the day. Rich Evans states that we should use a web proxy for as many users to decrease the load on the firewalls.

Ticket # 102734 Status Update Progress

TimeStamp 4/7/2004 11:02:13 AM Assigned to

Technician makarrj

Issue Component

Resolution Ticket NFH 753558 has been escalated to Stephen Mosher one of the lead engineers at Quantico Wamnet. The proxy worked for Fred for about a half hour then he had the same issues again.

Ticket # 102734 Status Update Progress

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

TimeStamp 4/8/2004 4:14:04 PM Assigned to

Technician makarrj

Issue Component

Resolution Put two users, Marlene Brown and Steven Loconto on the NMCI proxy to test. Marlene did not notice a change until about 1440 and was good until 1540. She will not be in tomorrow (Marines have a 96) Steven will be in and we will monitor him.

Ticket # 102734 Status Update Progress

TimeStamp 4/9/2004 9:59:22 AM Assigned to

Technician makarrj

Issue Component

Resolution 1000 Stephen reports he has not lost a connection yet. Will continue to monitor.

Ticket # 102734 Status Update Progress

TimeStamp 4/13/2004 10:33:42 AM Assigned to

Technician makarrj

Issue Component

Resolution 4/12 Stephen and Marlene report no problems. 4/13 1030 Marlene reports she had a initial problem before 0900 but since 0845 she has been working well.

Ticket # 102734 Status Update Progress

TimeStamp 4/16/2004 1:18:22 PM Assigned to

Technician makarrj

Issue Component

Resolution Quantico closed original ticket NFH753558, we were not notified of this. Opened another ticket NFH777859, Abe Castro is working this ticket now.

Ticket # 102734 Status Update Progress

TimeStamp 4/21/2004 7:45:27 AM Assigned to

Technician makarrj

Issue Component

Resolution After testing it was noted that when the user lays idle there connection times out. Then when the user attempts to access the system, it attempts to reconnect using a different IP (firewall) so the connection is refused. We now have Lisabeth using a firewall IP as a proxy so that she will only have one IP when she attempts to connect and reconnect.

Ticket # 102734 Status Update Progress

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

TimeStamp 4/21/2004 10:24:12 AM Assigned to

Technician makarrj

Issue Component

Resolution The PM for iNFADS (Fred Estes) and the Server Admin for iNFADS are going to have to create a keealive for the connection between the client to the server. Mike D'Ablis is going to call when this change is in place.

Ticket # 102734 Status Update Progress

TimeStamp 4/22/2004 9:48:07 AM Assigned to

Technician makarrj

Issue Component

Resolution Fix was put in place last night. As of 1000 no problems. Will continue to monitor before closing ticket.

Ticket # 102734 Status OnHold

TimeStamp 4/28/2004 4:07:07 PM Assigned to

Technician makarrj

Issue Component

Resolution Continuing to troubleshoot issue with Mike D'Ablis. Received SSAA for iNFADS.

Ticket # 102734 Status Update Progress

TimeStamp 5/5/2004 10:47:12 AM Assigned to

Technician makarrj

Issue Component

Resolution Mike D'Ablis is working with the iNFADS server admins. After sniffing the packets leaving CLJN, Mike noticed that they were a lot of retransmissions and timeouts.

Ticket # 102734 Status Update Progress

TimeStamp 5/12/2004 12:06:51 PM Assigned to

Technician makarrj

Issue Component

Resolution Conf call with Quantico on 5/11. Mike and Sandra are working together on this issue. This is a Marine Corps wide issue. The following bases have been identified as having issues, Albany, CLJN, Cherry Point, Quantico, San Diego, Camp Pendleton, Okinowa, 29 Palms and Barstow. Oakinowa has not cutover as of yet.

Ticket # 102734 Status Update Progress

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

TimeStamp 5/13/2004 3:39:47 PM Assigned to

Technician makarrj

Issue Component

Resolution 5/12 - Fred and Liz were routed through the MCNOSC Legacy firewall here at Lejeune to compare. 5/13 - Both routes have been working well today. Continue to monitor.

Ticket # 102734 Status Update Progress

TimeStamp 5/19/2004 1:44:21 PM Assigned to

Technician makarrj

Issue Component

Resolution LtCol Graeme stood up a confrence call to include, LtCol Hartenstine, Anthony Grippo, James Warren and others. Changes were made in the iNFADS server to point the connection to the Registry.dat file on the server. Also it was made known that the iNFADS serverhas been running at or near 100%. Roger Wilborne is going to attempt to get a CCR for this application. Rose Duncan is going to send server load stats.

Ticket # 102734 Status Update Progress

TimeStamp 5/21/2004 3:19:15 PM Assigned to

Technician makarrj

Issue Component

Resolution After a packet capture on the firewall, it was found that Marlene's IP was trying to connect to the iNFADS server via port 9000. The iNFADS people stated that there application does not use port 9000. We still have not received any documentation newer then 2001. No one on the iNFADS side has looked at there application as to why it is using port 9000.

Ticket # 102734 Status Update Progress

TimeStamp 5/24/2004 1:24:29 PM Assigned to

Technician makarrj

Issue Component

Resolution After I looked thorough the code of the JInitiator, the string brought me to the jersey-3 server. Downloaded a Java Decompiler. Downloaded the .jar files from the jersey-3 server. After looking through all the code, this application does in fact use port 9000, it is hard coded into the application. Larry Ellison was informed of this and is contacting the NITC people. Again, we have not received documentation on this. 1545 - Again the NITC people have not checked there application even though we have the firewall report showing iNFADS users trying to access via port 9000 and the program code showing port 9000 is hard coded in there application.

Ticket # 102734 Status Update Progress

TimeStamp 6/8/2004 9:21:40 AM Assigned to

Technician makarrj

Issue Component

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

Resolution On conf call 6/7 the iNFADS firewall admin saw port 9000 being blocked at his firewall. The packet was being sent from Quantico's firewall. Port 9000 was spotted again on the firewall at Quatico. Quantico is now allowing 9000 traffic out, but iNFADS is not.

Ticket # 102734 Status Update Progress
TimeStamp 6/14/2004 2:13:54 PM Assigned to

Technician makarrj
Issue Component

Resolution After a week of minimal issues, today iNFADS users had many knockouts. On one of the error messages the users received, it stated failure to connect : 9000. It looks like iNFADS is using port 9000. Port 9000 is allowed through the B1 but is being blocked at NITC. As per NITC's SSAA it states that iNFADS uses port 80 and 443. We saw port 9000 traffic leaving the B1, at NITC and now the user is getting a error message. A bridge call is in the works. NITC is not available as of 1420.

Ticket # 102734 Status OnHold
TimeStamp 6/23/2004 2:13:42 PM Assigned to

Technician makarrj
Issue Component

Resolution Rose Duncan has created a new web page. Marlene has been testing this the past few days. Marlene has been working well with the new page. Mike D'Albis reports that the load balancer issue has been resolved by Foundary and the load balancers have been working well.

4/9/04 10:23:17 AM daryl.johnson
Ticket closed.

NOC-QUAN BAN/LAN

4/9/04 10:22:04 AM daryl.johnson
Issues with this ticket has been transferred to 763302.

NOC-QUAN BAN/LAN

4/8/04 9:20:24 AM daryl.johnson
Spoke with Fred this morning and suggested that he attempt to access websites <https://jersey-3.navfac.navy.mil/prd/nfa> and <https://jersey-3.navfac.navy.mil/prd/epg> using his proxy server setting webcache.lejune.usmc.mil port 80. While using the proxy setting he said that access to those site were very slow. I had him remove his proxy settings and he was immediately able to access those websites. I will continue to work with him throughout the day to monitor this issue.

NOC-QUAN BAN/LAN

4/7/04 7:26:41 PM james.haughton

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			Reviewed ticket. Waiting on action from Steve/Dan/Sun.								
			NOC-QUAN BAN/LAN								
			4/7/04 6:39:12 AM daryl.johnson Ticket status updated to pending.								
			NOC-QUAN BAN/LAN								
			4/6/04 10:19:10 AM james.schafer Have spoken with Fred regarding this ticket. He has advised that Ricky Morrison and Rich Henson have also been involved with this ticket. I spoke with Rich who advised that they did not find a problem and have escalated this to Steve Moshier/Dan Acosta, and Sun Kim. I am reassigning this ticket to the BAN/LAN group for their action.								
			NOC-QUAN Information Assurance								
			4/5/04 4:11:40 PM david.bernstein CLJN relating ticketsNFH753572 and NFH 753580 assigning to								
			HD-NRFK Mission Critical								
			Todd Bartlet (910) 450- 6044 cx wants to call in a ticket to the NOC for https: ssl problems intermittent connectivity to 1 website https://jersey-3.navfac.navy.mil/prd/nfa and https://jersey-3.navfac.navy.mil/prd/epg 155.252.138.169 ip for site. user having issue is Fred Estes (910) 451-0980								
			----- 5/26/04 9:40:29 AM lawrence.parker Updated Remedy profile.								
			Remedy Admin Ops								
			4/12/04 12:46:24 PM michael.d'albis Possible issues pertaining to load at server end.								
			NOC-QUAN Information Assurance								
			4/12/04 12:45:49 PM michael.d'albis During bridge call users were able to get to all of the above sites without issue. NOC-QUAN Information Assurance								
			4/9/04 10:35:23 AM daryl.johnson Ticket transferred to IA.								
			NOC-QUAN BAN/LAN								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

4/9/04 10:29:59 AM daryl.johnson
Additional information pertaining to this ticket is listed in closed NFH tickets 746118, 753558, and 716710.

NOC-QUAN BAN/LAN

4/9/04 10:12:48 AM daryl.johnson
Users at CLJN were trying to access the following websites:

- https://jersey-3.navfac.navy.mil/prd/epg
- https://jersey-3.navfac.navy.mil/prd/nfa
- https://usncleoc.spawar.navy.mil

Customers attempted to access websites using proxy settings 158.237.230.156, 158.237.123.3, and webcache.lejuene.usmc.mil and stated that access to those websites were very slow. I then advised the users to disable proxy settings and immediately they were able to access the websites in question.

Closing related tickets 746118, 753558, and 716170 and having those referred to this ticket.

NOC-QUAN BAN/LAN

4/9/04 8:59:36 AM daryl.johnson
Users in CLJN complaining of slow responses when trying to access https websites.

6/24/04 1:20:56 PM michael.d'albis
c

NOC-QUAN Information Assurance

6/18/04 2:03:08 PM michael.d'albis

- Port 9000 still being used to access distant end servers despite notification to the contrary per NITC engineers (Rosemarie Duncan is looking into it)
- "max connections reached" message on inside load balancer. Discussed with Foundry and their recommendation was to reduce connection age-out gradually. This was done from the 30 min default for tcp to 2 mins. This had no effect on the "max connections reached" message. It was then recommended that we gradual increase the connections limit from 550000 until we no longer receive the message. We stopped receiving these messages when we increased connections to 850000. These numbers appeared to be high and we engaged Foundry who stated that there were no known issues with the accounting processes in our revision of code and that we could trust these figures.
- iNFADS appeared to improve following the increase of connections but there were still issues. We noticed load balancer resets and sent the dumps to Foundry who determined that there was not enough information in the dumps to get an analysis. They requested that we load a "diagnostic revision" of our current code that would provide more verbose diagnostic. We attempted to load this in our "lab" and it failed. Without confirmation that this revision of code was viable, we opted not to load in into a production environment.
- Some iNFADS "knockouts" could be directly related to load balancer resets. Others could not. It was discussed with the NITC iNFADs developers that they should research steps that would make this application more fault tolerant/robust in an internet environment. NITC's position is that Navy users work fine, therefore, it was an NMCI problem.
- It has been determined that MC COI users traversing the SDNZ B1 have stellar performance while using this application. The SDNZ B1 uses a shared outer router with the Navy so essentially, this means that West

NOC-QUAN Information Assurance

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			6/11/04 12:52:07 PM michael.d'albis	No users working this issue today due to Gov holiday. This application has had excellent service for over a week. We have verified that this application attempts to communicate on port 9000. We have opened port 9000 on the B1 firewalls as a test. Also, it appears that an unrelated intermittent issue onm the B1 load balancer (max connections reached) that was mitigated gradually over the last three weeks may have contributed to the application being more stable. (max connections were increased gradually from 550000 to 850000 connections and connection age timers were gradually modified from 30 mins for tcp to 2 mins)							
				NITC also made modifications to their net regarding to mitigate an Oracle issue. Details may be forthcoming.							
				NOC-QUAN Information Assurance							
			6/3/04 12:09:18 PM michael.d'albis	Transferred due to attrition:							
				NOC-QUAN Information Assurance							
			5/24/04 7:59:07 PM brian.schlupp	Ticket Reviewed 24 May 04 Brian Schlupp							
				NOC-QUAN Remote Fault Mgt							
			5/24/04 7:58:24 PM brian.schlupp	Ticket Reviewed 24 May 04 Brian Schlupp							
				NOC-QUAN Remote Fault Mgt							
			5/21/04 10:06:23 AM john.weidley	Worked with Rich Makar concerning a problem with IP address 158.237.157.134. The firewall logs show that this source host switches TCP ports from 443 to 9000. Port 9000 was the original port for NFADS but was changed to 443 a few months ago. The firewall rules for TCP port 9000 have been removed from the firewall since the port switch and is currently denying those connections.							
				Rich stated that he will contact NITC and try to isolate why the applicate is reverting back to the old port periodically. Rich also confirmed that the MCNOSC firewall and the commercial host that they are using does NOT filter TCP port 9000. This explains way the connection works without problems on the commercial and MCNOSC clients but is intermittant on NMCI.							
				NOC-QUAN FSO							
			5/21/04 8:53:00 AM paula.hollingsworth	Reassigning to John Weidley for update on current status.							
				NOC-QUAN Information Assurance							
			5/19/04 9:43:00 AM michael.d'albis								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
					TCP timeout on load balancer modified on advise from foundary and this appears to have had no affect yesterday.						
					However, Marlene Brown advises that system is working wonderfully this morning. Richard makar advises that he was informed that NITC made a change to their srever. More information to come regarding that.						
					NOC-QUAN Information Assurance						
					5/18/04 12:12:26 PM michael.d'albis Address transform was added for the following destination: 155.252.138.169 Worked with Marlene Brown and this appears to have had no effect.						
					NOC-QUAN Information Assurance						
					5/14/04 9:28:28 AM michael.d'albis During conference calls this week, the following was determined:						
					Okinawa, Japan having the same prolems (not cutover) New River, NC having the same problem since October (prior to cutover)						
					Problem still very inconsistant. When it works, it appears to work for all customer. When is is having issues, there are repeated disconnects.						
					We have asked for documentation on this application repeatey and have yet to receive anything from NITC. We have also asked for information regarding load on the iNFADS network and the servers in question and have received nothing.						
					There are two users at Lejeune who were configured to use the Legacy POP at Lejeune vice the NMCI B1. this was inconclusive as of yesterday as all users had great connectivity all day long.						
					NOC-QUAN Information Assurance						
					5/13/04 3:31:01 AM julius.white Reviewed ticket. Needs disposition by Engineering staff.						
					NOC-QUAN Information Assurance						
					5/12/04 4:50:44 PM robert.baker1 Added base code.						
					NOC-QUAN Information Assurance						
					5/12/04 4:50:00 PM robert.baker1 Corrected Requester						
					NOC-QUAN Information Assurance						

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			5/11/04 7:31:28 PM julius.white Requested update via e-mail to Mike D'Albis.								
			NOC-QUAN Information Assurance								
			5/10/04 5:18:07 PM thom.bradley Prompting Mike D'albis for an update.								
			NOC-QUAN Shift Managers								
			5/10/04 9:23:03 AM thom.bradley Reviewed.								
			NOC-QUAN Shift Managers								
			5/5/04 9:57:42 AM jessie.d.gares Traffic was sniffed yesterday, I spoke to Mike D'ablis/IA he is ready for ticket to come back to him.								
			NOC-QUAN BAN/LAN								
			5/4/04 7:10:26 PM albert.carlson Reviewed.								
			NOC-QUAN BAN/LAN								
			5/4/04 7:09:48 PM albert.carlson reassigning								
			NOC-QUAN BAN/LAN								
			5/4/04 8:03:20 AM richard.henson2 started another sniffer capture for source destinations 158.237.157.89, 158.237.157.134 to INFADS web server 155.252.138.169. placing capture in file INFADS050403.								
			NOC-QUAN BAN/LAN								
			5/3/04 7:32:56 PM albert.carlson Reviewed								
			NOC-QUAN BAN/LAN								
			5/3/04 9:12:42 AM richard.henson								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			spoke with Mike D'ablis/IA & he asked for sniffer pro capture for source destinations 158.237.157.89, 158.237.157.134 to INFADS web server 155.252.138.169. Sniffer was placed on securify at 08:45 EST. Customers Liz & Marlene are not having the problems at this time. We asked the users to call the noc once problems reoccur.								
			NOC-QUAN BAN/LAN								
			5/3/04 8:10:19 AM richard.henson								
			I will contact the customer for an update on the problem, & Mike D'ablis/IA to see what assistance he needs from WAM!NET.								
			NOC-QUAN BAN/LAN								
			5/3/04 4:55:49 AM ken.levesque								
			Reviewed. Contact customer Monday morning to see if connectivity is still intermittent								
			NOC-QUAN BAN/LAN								
			5/2/04 7:24:31 PM albert.carlson								
			reassigning								
			NOC-QUAN BAN/LAN								
			5/2/04 8:18:32 AM david.kane								
			reassigning								
			NOC-QUAN BAN/LAN								
			5/1/04 5:30:18 PM jessie.d.gares								
			Tried to contact customer, but not available.								
			NOC-QUAN BAN/LAN								
			5/1/04 3:33:38 AM john.curtin								
			https://jersey-3.navfac.navy.mil and https://155.252.138.169 connect to an Apache HTTP Server software information web site maintained by the Apache HTTP Server Project (httpd.apache.org). Perhaps two sites claiming the same Internet address are tripping up the routing path.								
			NOC-QUAN BAN/LAN								
			4/30/04 2:16:35 PM terry.mullins								
			Re-assigning								
			NOC-QUAN BAN/LAN								
			4/30/04 12:19:40 PM michael.d'albis								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			Need WAM!NET assistance.								
			NOC-QUAN Information Assurance								
			4/30/04 12:16:13 PM michael.d'albis								
			Liz Beatch worked almost flawlessly yesterday. This morning, Liz and Marlene have combine for about a dozen resets. No evidence in the NMCI or "iNFADS" distant end Firewall per Joe Wilson (D.E. Engineer) We now believe that this inconsitant connectivity to be caused by the application itself, or network load. Still researching. We would like WAM!NET/Base Operations @ Camp Lejeune to sniff this traffic close to the user as the last time we sniffed traffic. The user worked flawlessly all day.								
			NOC-QUAN Information Assurance								
			4/29/04 11:31:06 AM craig.staton								
			Talked with Fred Estes he stated that they could get logged on, but once somebody else logs on they get kicked off the web site. Mike D'albis will contact user since this is a new issue that has arose.								
			NOC-QUAN Information Assurance								
			4/28/04 5:42:33 PM michael.d'albis								
			No changes were made this weekend that would have affected this application in any way. Firewalls are in same configuration as Friday of last week. Liz Beatch worked in current configuration all day and was quite pleased with performance.								
			Have just recently been sent the SSAA for this application which may shed some light on how it operates.								
			WAM!NET sniffing data all day and will be analyzed in morning. We were waiting for liz to breakdown but she was only disconnected once today at 1530 and left a VM stating then. We were otherwise engaged and unable to take her call..								
			NOC-QUAN Information Assurance								
			4/28/04 7:37:56 AM fidel.infante								
			re								
			NOC-QUAN Remote Fault Mgt								
			4/28/04 7:36:46 AM fidel.infante								
			Remote Fault spoke with Fred Estes he stated that the problem with these applications is worse after the changes were made on the weekend (24-25), both are Java and Orical based.								
			NOC-QUAN Remote Fault Mgt								
			4/28/04 3:07:08 AM ken.levesque								
			Reviewed ticket. No actions possible until morning.								
			NOC-QUAN BAN/LAN								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			4/27/04 7:18:26 PM francis.eberenz re-assigning								
			NOC-QUAN BAN/LAN								
			4/27/04 5:41:14 PM david.kane Spoke with Mike D'albis, Mike said customer has left for the evening will attempt to sniff traffic in the morning.								
			NOC-QUAN BAN/LAN								
			4/27/04 4:11:53 PM michael.d'albis Richard Makar currently verifying user configuration to verify that they are bypsing the nmci proxy.								
			I would like WAM!NET to sniff traffic to help f troubleshoot this. Not a WAM!NET issue. Just need their assistance.								
			NOC-QUAN Information Assurance								
			4/23/04 5:34:56 PM michael.d'albis Modification of FW proxy appeared to work temporarily. User complained of being dropped between 100 and 1600 EST. Users advised to remove proxy settings and use default routing to access site. Rich Makar says things are working fine now in this setting. We will need to verify that this works consistantly next week. I have verified with Tom Simon that the NMCI proxy settings are currently 2 mins for idle timeout and are to be moved to 15 mins this weekend. If this is the case, the client configuration for users will have to be adjusted to bypass the3 proxy when accessing this site of the developer will need to code in a keepalive function to keep this connection up.								
			NOC-QUAN Information Assurance								
			4/22/04 12:19:44 PM robert.baker1 Corrected CTI code								
			NOC-QUAN Information Assurance								
			4/22/04 11:16:36 AM craig.staton The system is being monitored by the user and once the user is ok, he will notified Mike D once it is ok to close it.								
			NOC-QUAN Information Assurance								
			4/22/04 10:12:18 AM michael.d'albis Adjustments made to fierewall proxies. Awaiting user verification that work was a success.								
			NOC-QUAN Information Assurance								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			4/21/04 6:42:46 AM michael.d'albis								
			Worked with MR makar yesterday and had a single user proxy to a single firewall. Early indications are that this has temporarily mitigated the problem. We will monitor.								
			NOC-QUAN Information Assurance								
			4/19/04 11:13:54 PM brian.schlupp								
			sent email to Mike D for status update. 19 april								
			NOC-QUAN Remote Fault Mgt								
			4/19/04 12:59:50 PM michael.d'albis								
			I have E-mailed Sandra Kalember (Technical POC of NFADS) She has agreed to send me documentation regarding this application.								
			NOC-QUAN Information Assurance								
			4/16/04 5:25:36 PM michael.d'albis								
			We have installed this software and it seems to function flawlessly. Having spoken to the technical POC, we have determined that it may be a timeout problem based on how long the customer remains idle during their session. We will work with them on Monday.								
			NOC-QUAN Information Assurance								
			4/16/04 1:37:12 PM katie.gilley								
			..								
			NOC-QUAN Remote Fault Mgt								
			USMC Richard J Makar called in regarding NFH 735558. Cx would not like ticket closed unless cx approves.								
			NFH 735558								
			Todd Bartlet (910) 450- 6044 cx wants to call in a ticket to the NOC for https: ssl problems intermittent connectivity to 1 website https://jersey-3.navfac.navy.mil/prd/nfa.htm and https://jersey-3.navfac.navy.mil/prd/epg.htm 155.252.138.169 ip for site. user having issue is Fred Estes (910) 451-0980								
			Makar states that connectivity is intermittent. Last ticket was closed out before verification. Cx just spoke with NOC concerning this issue and was advised that a new ticket needs to be opened.								
			Per Abraham Castro QUAN NOC this ticket is to be assigned to Katie Gilley.								
			Additional cx for user POC is Fred Estes 910-451-0980. Makar would also like to be updated before ticket is closed.								

2468 - MCAS Cherry Point (USMC) - Main

22	Issue	Lack of Timely OCM Data Submission	We have not received the amount of OCM data agreed upon to support rollout.	If OCM data is not submitted in a timely manner, then rollout will be compromised.		4 - Program	C	10/29/2004	Crupi, Chris	Debruhl, Charles D	Joint
----	-------	------------------------------------	---	--	--	-------------	---	------------	--------------	--------------------	-------

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

Comments: 10/11/04: We received OCM data for 281 seats last week. Current data submission supports roll out to November 15. (P. McDaniel)

10/4/04: We received OCM data for 141 seats last week. We are now at a deficiency of 13 seats. Current data submission supports roll out to October 27. (P. McDaniel)

9/27/04: We received OCM data for 139 seats last week. We are now at a deficiency of 54 seats. Gov't will need to submit data for 154 seats this week to bring data submission up-to-date. Current data submission supports roll out through the week of 18 October. (D. DeBruhl)

9/20/04: We only received OCM data for 85 seats last week. We are now at a deficiency of 93 seats. Gov't will need to submit data for 193 seats this week to bring data submission up-to-date. Current data submission supports roll out through the week of 11 October. (D. DeBruhl)

9/13/04: We only received OCM data for 70 seats last week. We are now at a deficiency of 78 seats. Gov't will need to submit data for 178 seats this week to bring data submission up-to-date. Current data submission supports roll out through the week of 4 October. (D. DeBruhl)

9/7/04: We only received OCM data for 76 seats last week. We are now at a deficiency of 48 seats. Gov't will need to submit data for 148 seats this week to bring data submission up-to-date. Current data submission supports roll out through the week of 4 October. (D. DeBruhl)

8/30/03: We received OCM data for 153 seats last week. We are now at a deficiency of only 24 seats. Gov't will need to submit data for 124 seats this week to bring data submission up-to-date. Current data submission supports roll out through the week of 4 October. (D. DeBruhl)

8/23/04: We only received OCM data for 12 seats last week. We are now at a deficiency of 77 seats. This puts our seat roll for the week of 20 September at risk. The next zone we move to for seat deployment will include a significant number of non-ESI seats requiring more turn around time for new seat builds. (D. DeBruhl)

8/16/04: We received OCM data for 169 seats last week to make up for the previous weeks' deficiencies. The risk now is having the data processed quick enough to support rollout. Current data submission supports rollout rate through the week of 13 Sept. (D. DeBruhl)

8/12/04: The government is still behind on their submission. I will provide numbers Monday morning once we receive everything for this week. (D. DeBruhl)

8/5/04: The government has informed us they will deliver the following by the end of the week:

Bldg 4465 - 16 seats
 Bldg 1779 - 8 seats
 Bldg 3989 - 38 seats
 Bldg 198 - 253 seats

 Total 315 seats
 (D. DeBruhl)

7/29/04: Government is confident that they will make up for the shortfall either this week or next. (D. DeBruhl)

7/23/04: To support our rollout, the government has agreed to submit OCM data for 100 seats each week. We will fall short of that this week by 25. The mitigation plan is to make up this shortfall next week. {D. DeBruhl}

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

3848 - MCB Camp Lejeune (All Claimants)(USMC) - Main

9	Issue	OC-3 WAN Connection	Current order has only one OC-3 WAN, single threaded, circuit for approximately 15000 seats.	Without a backup circuit, should the one and only circuit we have fail, 15000+ seats will be out of SLAs for an indeterminate amount of time at an indeterminate cost	Continue to raise "flags" to upper management and WAN Circuit teams to insure that the order gets to DISA and resolution is provided	2 - Steering Comm	C	10/18/2004	Hartenstine, Lt Col Karl G	Norvell, Dan	ISF
---	-------	---------------------	--	---	--	-------------------	---	------------	----------------------------	--------------	-----

Comments: 10/7/04: Status remains unchanged. {Angela}

9/30/04: TSO B41399/75KH-01 //NMCI MEET ME// indicates that DISA has scheduled our OC3. Will keep this open until we are certain that all bases are covered for this issue. Sent from DISA PROVTMS (V3 Scott DMS Group Acct)PROVTMS@SCOTT.DISA.MIL {Angela}

9/23/04: Status remains unchanged. {Angela}

9/14/04: Order #: NMCI-CLJN-PSOC3-1M has been submitted with an 18 Oct 04 delivery date. Julie Behan placed the above redundant circuit order into the NTLC database, by moding the original order, to reflect this as a Meet-Me order. This circuit is for (CLJN) MCB Camp Lejeune, NC and is provisioned as an OC-3. Seat Count is 14,000+. "MEET ME" approach reimbursed to EDS by DON. {Julie Behan, Circuit Provisioning/SF Implementation, 952 346-3636, jbehan@netcogov.com}

9/9/04: Status remains unchanged. {Angela}

9/2/04: Status remains unchanged. {Angela}

8/26/04: Status remains unchanged. {Angela}

8/18/04: We have a number of "Meet me" COINS circuit orders for USMC sites that we are processing right now. It includes:

1. 29 Palms (PLMS) - "meet me" OC3.
2. Quantico (QUAN) - "meet me" OC3
3. MCB Camp Lejeune (CLJN) - "meet me" OC3
4. MCB Camp Pendleton (PNDL) - "meet me" OC3
5. MCAS Cherry Point (CHPT) - "meet me" OC3
6. MCRD Parris Island (PARR) - "meet me" DS3
7. Miramar (MRMR) - "meet me"OC3
(J. Huston)

8/17/04: Action to order circuit: LtCol Hartenstine to review requirements with Steve Page. (Col Baker)

8/12/04: Status remains unchanged. {Angela}

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/ Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	------------

3/25/04: No status change.

3/15/04: No status change.

3/12/04: Work still in progress.

3/04/04: Information is still being requested, no answer to inquires to date.

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/ Joint
----------------	-------------	--------------	--------------------	-------------------------	------------------------	--------------	-----------------------	-----------------	--------------------	-------------------	-------------------

10/8/03: We are still awaiting approval action from PMW164 regarding the the COINS OC-3. We have applied for a backup VBNs to provide the required redundancy. This backup is

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/ Joint
--------------------	-------------	--------------	--------------------	-------------------------	------------------------	--------------	---------------------------	-----------------	------------------------	-------------------	-----------------------

The request for the circuit was given to the Navy on or about 14 Mar 03. As of 3 Jun 03, this request had not been received by DISA as confirmed on the Circuit conference call.

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
86	Issue	DMS Public Folder Access	Cutover users must logoff NMCI and logon legacy account to access DMS public folders	Added overhead for DMS Access	Complete building of DMS public folders on NMCI side	2 - Steering Comm	C	09/17/2004	Burnett, Ella	Maxwell, Terry	Joint
<p>Comments: 10/6/04: At last count, 6 Oct, Camp Lejeune's email addresses were at 100%, as were New River, PI, and Beaufort. Cherry Point's email addresses are still being worked on, 0%. Camp Lejeune, New River, Parris Island all need permissions and contacts set on them. Beaufort is 100% complete. The LCC at LeJeune should be able to start posting DMS messages to the Public Folders next week. {Troy Lainhoff (Govt)}</p> <p>10/1/04: PF Status - 1040 of 1123 = 92.6% complete - Camp Lejeune PF Email addresses - After NMCI finishes, they need to give the email addresses to us, then we look over them and give them to the LCC. Then (and this is the long part) the LCC needs to test the folders, and reconfigure all of their DMDSs.</p> <p>So ... it'll be a while. The folder testing and DMDS reconfiguration will take some time. (Troy Lainhoff)</p> <p>9/28/04: USMC declined EDS CLIN 0021 service offering (DMS). The situation described in the IRAAD description is a result of this service declination. IRAAD should be assigned to GOV for resolution. (Ella Burnett / Kent Horne)</p> <p>9/24/04: IRAAD is elevated to level 2 per the Transition Meeting yesterday, 23 Sept.</p> <p>9/23/04: Status remains unchanged. {Angela}</p> <p>9/16/04: Status remains unchanged. {Angela}</p> <p>9/9/04: Status remains unchanged. {Angela}</p> <p>9/2/04: Awaiting the promised DMS solution. {Chris P}</p> <p>8/26/04: Status remains unchanged. {Angela}</p> <p>8/18/04: Per Ella Burnett - she has asked to be assigned this IRAAD - she has call into the site manager to discuss. (ANess)</p> <p>8/13/04: There is a lack of the promised DMS solution for NMCI customers. We are requesting that the MNOSC expedite establishment of DMS folders with NMCI Exchange Servers. The MNOSC is delaying implementation of the NMCI DMS Public folders, which creates additional overhead for new legacy users cutting over as well as the currently cutover users. Affected UICS: M20130, M20131, M20179, M20180, M20181 {L. Nathan}</p> <p>IRAAD was originated by Maj Nathan. He is being added to PiV as a resource. The STOIC for CLJN, Terry Maxwell, is being named as the originator in the interim. There was no assignee (Govt Input)</p>											

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
88	Issue	CLIN 004AB Non-Solution	Non-standard (non-Dell) 4AB seats are experiencing blue screens due to non-standard configuration. Remainder of 4AB seats cannot be deployed until a technical solution is found. ISF engineering needs to develop a solution as advertised and sold in the CLIN catalog.	60 seats currently cutover are experiencing blue screens due to non-standard configurations. Remaining non-standard 4AB seats cannot be deployed until technical solution is found.		2 - Steering Comm	C	09/27/2004	Carlson, Cliff	Engle, Cliff N	Joint
<p>Comments: 10/7/04: Status is unchanged. {Angela}</p> <p>9/30/04: No update provided from the tech team on this. We are still not imaging non-Dell machines. {Chris Painter}</p> <p>9/23/04: Status remains unchanged. {Angela}</p> <p>9/16/04: Deployment will not cutover non-Dell 4ABs until a resolution has been found. This solution is needed asap {P. Brase}</p> <p>9/9/04: Status remains unchanged. {Angela}</p> <p>9/2/04: Status remains unchanged. {Angela}</p> <p>8/24/04: CLIN 004AB provides government owned hardware to cutover to NMCI provided the hardware meets the NMCI solution for accepting the NMCI Gold build. Deployment of CLIN 004AB seats at CLJN has been stopped by the Deployment Lead due to non Dell hardware issues. The CLJN customer has Micron and Panasonic machines in addition to their Dells ordered as CLIN 004AB. The CLIN does NOT state that the machine must be a Dell. 60 seats that are currently cutover are experiencing blue screens due to non-standard configurations. Remaining non-standard 4AB seats will not be deployed until technical solution is found.</p>											

90	Action Item	Non-Standard Printer Certification	High-end printers not on Windows 2000 compatibility list have no avenue for testing/approval and connection to NMCI Network.	Impacts customers ability to perform mission		3 - Division	C	10/15/2004	Hess, John, Major R	Maxwell, Terry	Joint
<p>Comments: 10/7/04: Status is unchanged. {Angela}</p> <p>9/30/04: Though Mr Maxwell has retired, Maj Hess is now going to own this IRAAD and felt better leaving it as having been originated by his predecessor. Maj Hess will be persuing the</p>											

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
---------	------	-------	-------------	------------------	-----------------	-------	----------------	----------	-------------	------------	-----------

9/23/04: Still under investigation by site Printer Data Analysts. Need to find out who can authorize the work to write an appropriate driver. {Angela}

9/17/04: From Dan Lam: He suggests that the gov contact the Manufacturer's technical support and request to have a copy of the drivers mailed to them. Since this device has matured they may have the drivers archived and therefore, make no indication of been supported currently.

As soon as the drivers have been received a CLIN 29 for hardware and software testing should be requested. Because the machine is a legacy printer it's important they are clear in requesting hardware testing as well as the software in the CLIN 29 request. {Dan Lam}

9/16/04: Discussed on the MCTOIC meeting today. Suggestion to have someone write drivers and get them certified was made. These printers are older printers in that they are over 4-5 years old. However, they are very expensive and used for architecture/CAD type printouts that are very large. Buying new printers is not a solution.

Maria Alvarado, CLJN Printer Lead, confirms there are no known drivers for these printers for Windows 2000. She is working with Dan Lam, claimant technical advisor, who handles printer drivers to aid in resolution.

Maj Hess to meet with LtC Costa to determine a course of action. {Angela}

Below is an email response from Mr. Lam dated earlier this month:

The Minolta DX 250 is authorized in the NMCI, but the drivers will need to be certified in order to work in the NMCI environment.

-I have not been able to find any documentation of a Minolta printer model DX 250. Konica-Minolta maintains print drivers on their web site for discontinued as well as current model products, and they make no mention of a DX series or a model 250. Searching the web for "DX 250" produced NO printer references of any kind.

I can only conclude that either 1) the Minolta DX 250 printer is SO OLD that it is no longer supported or compatible with any current computer systems, or 2) the model designation DX 250 is in error and the printer in question is known by another name.

In any case, the only Konica and Minolta drivers available for NMCI at this time are those that Microsoft included on the base Windows 2000 server build:

- Konica KL-3015 (PS)
- Minolta Color PageWorks/Pro PS
- Minolta PageWorks/Pro 12 PS
- Minolta PageWorks/Pro 18 PS
- Minolta PageWorks/Pro 20 PS
- Minolta PageWorks/Pro 25 PS

The cost associated with the drivers certification is \$5,000 per model.

- Submit the CLIN 29 for Software & Hardware certify. The Minolta MFD vendor is not on the list of integrate process with AutoStore software.

9/9/04: Status remains unchanged. {Angela}

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
8/20/04: Minolta DX 250 printer (& other types) not on Windows Compatibility list. CTR cut CLIN 6AB but EDS will not install on network. Need a procedure to test/validate/install these types of printers. Suggested Resolution is to develop procedures to handle these types of printer devices. {T Maxwell}											
92	Issue	MAG-TA	MAG-TA issues causing a hold to be placed on approximately 2000 seats on MCAS New River	Design, buildout, and cutover of these 2000+ MAG-TA associated seats are placed in a holding pattern until the MAG-TA issues are resolved prevented the majority of the seats on MCAS New River from being cutover		3 - Division	C	10/15/2004	Costa, LTCL Hank	Norvell, Dan	Joint
Comments: 10/7/04: Status is unchanged. {Angela} 9/30/04: Status remains unchanged. {Angela} 9/23/04: Status remains unchanged. {Angela} 9/13/04: In the latest message received, dated 18 Aug 04, MAG-TA considered seats will include all personnel in the MAGS with the exception of the HQs. For Camp Lejeune that is the lion's share of the seats on MCAS New River, being approximately 2000 of the about 2700 seats. This causes us to be able to plan for, build infrastructure for, and count on only the MCAS seats (700) and place on hold the remainder of the seats. {Dan Norvell}											
93	Issue	OSP Not Installed	Building 510 (15 seats) is due to cutover on 26 Oct and building SH50 (12 seats) due to cutover 5 Nov do not OSP installed yet.	If the OSP is not installed in bldgs 510 and SH50 by 12 Oct, we will be in a day by day slip for cutover of the 27 seats which will impact cutover schedule and deployment teams adversely.		4 - Program	C	10/12/2004	Warlick, Mike	Painter, Christopher D	Joint
Comments: 10/7/04: Buildings 1841 and 1817 have to slip due to contaminated soil. Buildings are still at risk. {Chris} 9/30/04: GD has a contractor on site and they have less than 15 days to complete 3 fiber runs. These seats are still at risk of sliding to the right on the scheduled. {Chris} 9/23/04: Status remains unchanged. {Angela} 9/21/04: If these buildings are not completed within 10 business days of cutover, NETCO will not have enough time to install the switches placing these 27 seats at risk for cutting over on their scheduled date causing problems with meeting baseline numbers. {Chris Painter}											

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/ Joint
----------------	-------------	--------------	--------------------	-------------------------	------------------------	--------------	-----------------------	-----------------	--------------------	-------------------	-------------------

12 2D FSSG (M27100) - Nov 5 cutover
