

Recently Closed IRAADs

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
353 - MCB Quantico (HQMC)(USMC) - Main											
55	Issue	Cutover stopped for 88 M&RA seats	MCB Quantico seat cutover scheduled for 7/26/04 was stopped. 88 seats scheduled for Manpower & Reserve Affairs in building 3280 were not permitted to be cutover due to the customer's perception of unresolved issues with: Unit MMSB in bldg 2008; Deployment of 12 M&RA pilot seats in bldg 3280. UIC AFFECTED: M00027	Govt decision to pull 88 seats in bldg 3280 out of deployment schedule resulted in cancellation of 23 deployment technicians and failure for EDS and Govt to meet weekly/quarterly cutover targets. (see comment block for continuation)	Request RCOR and MCB G-6 coordinate with the M&RA G-6 to permit cutover of 88 seats in bldg 3280 for 8/6/04 or as soon thereafter pending availability of deployment technicians.	5 - Project (Site)	D	08/06/2004	McMahon, Frank	Lockett, Greg	Joint

Comments: 10/12/04: The HqMC CTR Mr. Mark Parson's provides detailed, daily status reports on all M&RA cutover activities. These reports are available upon request. The issues that served as a catalyst for this IRAAD are OBE; recommend deletion of this IRAAD. (Per Frank McMahon)

10/7/04: E-Mail send to customer, no response received. No update for week.

9/28/04: M&RA CTRs have been providing detailed transition status reports that identify numerous cutover issues. The issue with excessive "Work-in-Progress" (WIPs) are being addressed with additional EDS deployment staff. (F. McMahon)

Update from M&RA: We have seen an increase in NMCI deployment staff, however, we still have a number of WIP's each day. Overall seat quality is increasing, however, we still remain concerned over the number of WIP's per day. M&RA increases from 10 seats a day to 15 per day starting this Thursday, 30 Sep. We have been averaging five to seven WIP's per day with a 10 seat roll rate. There is concern at this point that the WIP numbers will increase when we begin 15 seat per day roll rates. We are however staying the course, but we are slipping each day with the number of WIP's. We have come close to 65/70% success rates on one or two days, but nothing consistent yet. With the new staff still learning the application loading processes, we may see this settle down sometime in the future. For now, this warrants close and constant monitoring until we get past the high number of daily WIP's.

Action Items: 1)printing stopped working for ODI; ODI Printing is still and issue. Problem was fixed, but is broken again. 2)MASS 2000 has been fully repackaged and can be deployed; The MASS installs are going much better and there seems to be no problems. 3) G6 will talk to the program office for MCATS to determine a reasonable fix for the printing of multi page .tif files; Still ongoing. 4) M&RA CTRs to provide 10 names for test users to be cutover on 7 September; Complete. We are now in our 12th full day of deployments. 5) EDS and M&RA to test possible VPN solution in preparation for MMOA and MMEA's cutover; Awaiting EDS to stand up VPN server in order to test. This is still not done and we have given EDS and STOIC 06-09 December to roll MMOA seats. We will not roll these seats if VPN solution is not in place and to our knowledge, no further work has been performed on this since it was first

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cutover to mitigate transition issues. Action Items: 1) EDS (Greg Lockett) will work to determine why printing stopped working for ODI; 2) EDS (Greg Lockett) will ensure MASS 2000 has been fully repackaged and can be deployed to a test user in 3280; 3) G6 will talk to the program office for MCATS to determine a reasonable fix for the printing of multi page .tif files; 4) M&RA CTRs to provide 10 names for test users to be cutover on 7 September; 5) EDS and M&RA to test possible VPN solution in preparation for MMOA and MMEA's cutover; (6) Track the (Joint) Defense Manpower Data Center (DMDC) kiosk for the Education personnel in M&RA MR division; (7) Legacy Email Sync (EDS): Messaging problems w/ Legacy Email, EDS needs more time to ensure the current fix resolves current issues; (8) (EDS) Resolve printer deployment for VIPs engaged in pilot test. (F. McMahan)

8/16/04: Status remains the same. Please see Mr. Frank McMahan statement of 8/11/04.

8/11/04: MCTOIC, Dep MCTOIC, STOIC, RCOR and PM NMCI non-concurred with decision to halt M&RA cutover. Message dated 23 July from HqMC approved delay. (Frank McMahan)

8/3/04: MCB Quantico seat cutover scheduled for 7/26/04 was stopped.

8/3/04: (Continued from Impact Statement): Repetitive last minute rescheduling creates many coordination issues for both NMCI and Gov't.

2474 - MCLB Albany GA (LOGCOM)(USMC) - Main

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
18	Issue	JOB Stop CLIN 29	The Maintenance Center's want the capability to input work related information on the workstation without having each individual to login & out everytime access is required.	If each person has to login and out everytime they need access, it will greatly reduce work time. Time will be wasted and productivity lost which drastically affects revenue. Workers are constantly entering data as they work.	Activity pursuing to create CLIN 29	5 - Project (Site)	D	10/29/2004	Sethumadha va, Sethu R	Mosig, Joanne	Joint
<p>Comments:</p> <p>10/15/04: Close IRAAD 2747-18, JOB Stop CLIN 29. According to the information below tracking number USMC-29-2004-479 addresses JOB Stop for the Maintenance Center. (Pat Cunningham)</p> <p>10/13/04: Per Mandy Ness, IRAAD is re-assigned to Mr. Jim Carlson. Email send to Mr. Carlson, with copy of IRAAD 2474-18, for comments and updates on CLIN 29 issue.</p> <p>10/6/04: Status remains the same. See statement of 9/14/04.</p> <p>9/30/04: Status remains the same. See statement of 9/14/04.</p> <p>9/22/04: Status remains the same. See statement of 9/14/04.</p> <p>9/14/04: If the domain controllers are required to support critical applications after the site has fully cut over to NMCI and there are no alternatives to keeping up this support, then we will continue to support them under CLINs being processed now. If there are alternatives to maintaining these unique legacy configurations after cutover, certainly the intention of the NMCI contract is to migrate to those alternatives as quickly as possible. The DoN understands that the more standardized the environment, the more reliable and secure it becomes.</p> <p>So while I think I understand the issue here, the concern needs to be fleshed out in detail and as reasonable solution reached with the customer. As your information implies a bigger issue, I have included Mike Koch, CE for USMC and Tony Bianco, who leads our Legacy Services organization to ensure appropriate awareness. (James McCann)</p> <p>9/7/04: Status remains the same. See statement of 8/31/04. (Stephanie Steuer)</p> <p>8/31/04: The Government presented several questions to EDS for clarification and they are still reviewing the questions. Government is to submit an SRM and discussion is taking place on the procedures on what is needed to submit the SRM Requirements may now be for a web base instead of client base. (Pat Cunningham)</p> <p>8/30/04: Responses to government questions were provided on 8/19/04 (send to Kevin Morey and Harry McDole). Additional note provided to Kevin and Harry that if the government would like to proceed beyond a ROM, an RFP should be submitted for this work. Mark White's contact info was provided if there were further questions. (Rich Meehan)</p> <p>8/25/04: The Government presented several questions to EDS for clarification. At present the answers have been returned to the Government and we are awaiting a response. (Pat Cunningham)</p>											

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7/23/04: If each person has to login and out everytime they need access, it will reduce work time. Workers are constantly entering data as they work.

539 - Marine Barracks DC (HQMC)(USMC) - Main

5	Issue	DD-1149 Due	ISF needs to receive completed DD-1149s	The impact is contractual in that the government is required to provide the DD-1149		5 - Project (Site)	C	10/18/2004	Tate, Gregg	Beard, Alex	Joint N
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Comments: 10/15/04: Please be advised that an Enterprise Level IRAAD, 2070-141, has been openeto address sites that are outstanding in delivery of DD1149s. Since 2070-141 will address the issue on an Enterprise Level, I request your consensus to close the site level IRAADs assigned to yourselves. (Per Gregg Tate)

10/13/04: E-Mail send to customer, no response received. No update for week.

10/7/04: E-Mail send to customer, no response received. No update for week.

9/28/04: Status remains the same. Per statement of 9/22/04. (Per STM Alex Beard)

9/22/04: ISF has not received the DD-1149. (Per STM Alex Beard)

9/14/04: As per meeting of 9 September 2004, Alex Beard and Dan Garza discussing this issue for final resolution. (Greg Tate)

9/9/04: Status remains the same. (Gregg Tate)

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7/6/04: Per Mr. Tate, "100% completion of DD-1149 binders. DD-1149s and CMRs being held together in binder on premises. DD-1149s to be presented to ISF at appropriate time. Please advise if additional action should be taken."

6/30/04: Per Site STM, DD1149: Issue to be discussed with site week of July 6th for update.

6/29/04: Per USMC Steering Committee, change level from 4 to 5, with the following note " Each site needs to evaluate for current status".

6/22/04: Per Mr. Tate "Status remains the same for IRAAD. Issues are being properly and appropriately worked".

6/15/04: Per Mr. Tate "Status remains the same for IRAAD. Issues are being properly and appropriately worked".

6/10/04: E-Mail from Mr. Tate "Status remains the same for IRAAD. Issues are being properly and appropriately worked".

6/1/04: Status remains the same. Same as statement of 5/25/04.

5/25/04: Email Mr. Tate, Per Mr. Tate "Approaching 100% completion of DD-1149s. DD-1149s and CMR being held together in binder on premises. DD-1149s to be presented to ISF at appropriate time."

5/18/04: Status remains the same.

5/11/04: Per Mr. Tate "Approaching 100% completion of DD-1149s. DD-1149s and CMR being held together in binder on premises. DD-1149s to be presented to ISF at appropriate time."

5/5/04: Per Mr. Tate "Approaching 100% completion of DD-1149s. DD-1149s and CMR being held together in binder on premises. DD-1149s to be presented to ISF at appropriate time."

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10/9/03: Per Joint IRAAD Reviews with EDS and CCOC, this IRAAD was rated/releveled as C-3. (S. Taxin)

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7/17/03: Completed DD-1149s are required in order for the ISF team to inventory and prepare assest for turn-in.

6119 - cPentagon (HQMC)(USMC) - Main

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
3	Action Item	BAN/LAN – Quarantine Plan Request	ISF has started the survey for BAN/LAN for the Marine Corp seats within the Pentagon. The major missing piece is the quarantine plan (number of legacy seats that will be required). The quarantine plan will dictate the number of additional drops required in each room. Additional drops have to be installed by ITA. Without a quarantine plan deployment will be a total failure.	If the quarantine plan is not made available, then the number of legacy seats that will be required cannot be determined and cutover will push to the right.		5 - Project (Site)	C	10/15/2004	Dumais, Wayne R	Dumais, Wayne R	Joint
			Claimant: HQMC UIC: M67353 On-site POC: Wayne Dumais (STM) POC's contact info: (703) 692-7340 Cutover: 5/23/05 (current)								

Comments: 10/13/04: This IRAAD is OBE'd. KAH (as per Wayne Dumais, STM).

10/6/04: Awaiting site status update. Changed due date from 10/8 to 10/15. KAH

9/29/04: SM states no change in status. LADRA continues. KAH (as per Wayne Dumais).

9/23/04: Awaiting site status update. KAH

9/14/04: LADRA testing still being performed (Wayne Dumais). R.Collins

9/7/04: LADRA testing needs to be complete before a Quarantine Plan can be established (Wayne Dumais). R.Collins

8/31/04: STM to check status (Wayne Dumais). R.Collins

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8/10/04: Joint Survey will start 8/23 per MC message. MC message points out responsibilities for partners, STM, STOIC, IA, and deliverables to the government and to ISF (Wayne Dumais). R.Collins

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
4	Assumption	ITA Factors and Schedule Slippage	<p>It is assumed that the site will receive data from the customer and all other ITA Factors (below) will be satisfied to allow the site to deploy seats by the established cutover date (3/14/05 as of 6/3/04).</p> <p>Site is currently in a day-to-day slip awaiting data from the customer.</p> <p>Additionally, the ITA Factor (detailed below) is slipping this schedule by 86 days (as of 6/3/04).</p> <p>ITA Factor.</p> <p>Once Form 5E is submitted to ITA they have 10 days to come up with a cost estimate based on data provided. Then customer has to approve funding-- time line varies from a few days to over a month. (Using 15 days for Slip Date). Then the Engineering & Planning & Equipment Purchase & ECCB have to occur--*MINIMUM* of 2 Months.</p> <p>Claimant: HQMC UIC: M67353 On-site POC: Wayne Dumais (STM)</p>	<p>If 5E Form funding is not received, then ITA will not start class design and buildout as scheduled and cutover will push to the right.</p>		5 - Project (Site)	B	12/15/2004	Dumais, Wayne R	Dumais, Wayne R	Joint

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			Cutover: 5/23/05 (current)								
Comments:			10/13/04: Approved order has been received. This IRAAD is being closed because at this time, the decision to concentrate on unclassified network cutover is priority. KAH (as per Wayne Dumais, STM).								
			8/3/04: Waiting for approved MOD for FY05 (Wayne Dumais). R.Collins								
			DESCRIPTION: It is assumed that the site will receive data from the customer and all other ITA Factors (below) will be satisfied to allow the site to deploy seats by the established cutover date (3/14/05 as of 6/3/04). Site is currently in a day-to-day slip awaiting data from the customer. Additionally, the ITA Factor (detailed below) is slipping this schedule by 86 days (as of 6/3/04). ITA Factor. Once Form 5E is submitted to ITA they have 10 days to come up with a cost estimate based on data provided. Then customer has to approve funding-- time line varies from a few days to over a month. (Using 15 days for Slip Date). Then the Engineering & Planning & Equipment Purchase & ECCB have to occur--*MINIMUM* of 2 Months.								
			Claimant: HQMC UIC: M67353 On-site POC: Wayne Dumais (STM) POC's contact info: (703) 692-7340 Cutover: 5/23/05 (current)								

353 - MCB Quantico (HQMC)(USMC) - Main

44	Issue	User Data	User data not being provided in timely manner, to support scheduled cutover starting mid-June 04. UIC: M30500-MCSC M00027-M&RA	If large segments of data are not provided for account processing immediately we will not meet the timeline to create user account to sustain the planned cutover rate of 175 seats per week from mid June through the end of second quarter.	Expedite user data submission schedule and move commands up in the cutover schedule	4 - Program	C	06/04/2004	McMahon, Frank	McWhite, Jackie	Joint
Comments:			10/12/04: Status remains the same as reported on 9/28/04, recommend deletion of this IRAAD. (Per Frank McMahon)								
			10/7/04: E-Mail send to customer, no response received. No update for week.								
			9/28/04: The original IRAAD as worded is OBE, there is NO issue w/ MCSC OCM data submission. The current issue is with the deployment of quality seats. MCSC CIO Reps have been providing detailed transition status reports that identify numerous cutover issues. The issue with excessive "Work-in-Progress" (WIPs) are being addressed with additional EDS deployment staff. (F. McMahon)								
			9/24/04: From 9/23/04: We are shooting for implementation during the Maintenance window on Monday September 27, 2004. (John Hamlette)								

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(GOV'T INPUT) 9/9/04: No change in status from 8/24/04. (F. McMahon)

(GOV'T INPUT) 9/2/04: No change in status from 8/24/04. (F. McMahon)

(GOV'T INPUT) 8/24/04: 8/24/04: Reference the current status of M&RA transition as defined in IRAAD 353-55 and the Site Mgr update provided below. (F.McMahon)

8/23/04: Gov't provided user/CLIN/location data for approximately 2,090 seats that have not been deployed thus far. Data for about 909 seats is in OCM process or seat staging. Data for about 945 seats was previously completed (412 non-ESI staged seats and 533 ESI seats). (Greg Lockett)

8/16/04: Status remains the same per Base Ops Manager. (Jackie McWhite)

8/11/04: This IRAAD references the late delivery of data from two organizations: M&RA and MCSC. The current status of M&RA is defined in IRAAD 353-55 (approved delay, see IRAAD for details). MCSC order and data is available, meeting scheduled for 17 Aug between the MCSC's MCTOIC, CIO, CTR, RCOR and EDS to discuss transition issues. This meeting will be followed by a Commander's roundtable (to be scheduled). (Frank McMahon)

8/10/04: Site data analyst is receiving/processing some user/CLIN/location/app data received from M&RA and MCSC. (Jackie McWhite)

8/2/04: Status remains the same. Per EDS Base Ops Manager statement of 7/19/04. (Jackie McWhite)

7/27/04: Status remains the same. Per EDS Base Ops Manager statement of 7/19/04. (Jackie McWhite)

7/19/04: EDS received user data for M&RA and is conducting line-by-line QA with Gov't before submitting for OCM run. Still awaiting Gov't delivery of data for MCSC. (Jackie McWhite)

7/12/04: UIC 30500 MCSC - Site SDA spoke with Mike Mitchell on 7/9, who stated that System Command would not provide any more data until the punch list issues were resolved in building already cutover.

To date there are 2 remedy tickets remaining, 1) awaiting arrival of a CD-RW for one user. 2) requires action from San Diego lab to resolved one users problem with Adobe Acrobat selecting text we suspect a bad package. Excluding the above issues all other issues have been worked off.

UIC M00027 M&RA - Data submission is still slow. Also Base G6 CTR informed 7/9 the Site SDA that they will not provide any additional data because they are ahead of the target cutover schedule for data submitted.

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3025-- 15 seats data not submitted to EDS

2623 - NTC Great Lakes (MARFORRES)(USMC) - Main

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
2	Issue	Installation of Transport Boundary	259 seats are awaiting the approval of AR 0429 to start Marines TB. Additionally, the VSSD seats at Waukegan are awaiting approval of AR 0417.	If the TB is not installed on time, THEN the 259 USMC Seats will be pushed to 2005.	None at this time.	4 - Program	C	11/12/2004	Turpin, John M	Gillman, Keith A	ISF
<p>UIC: MRW020</p> <p>Comments: 10/14/04: No change in status. JAM</p> <p>9/29/04: CAN approved and sent to logistics for equipment order and delivery. (K Gillman) JAM</p> <p>9/22/04: CERB was completed. AR has been sent to Plano for fund appropriations which should be completed by 9/24/04. JAM</p> <p>9/16/04: Site is anticipating AR 0429 and AR 0717 to be approved during next weeks CERB. JAM</p> <p>9/9/04: Site is awaiting approval of the AR-0429, Great Lakes 325 MARFORRES seats. (K. Gillman) JAM</p> <p>9/1/04: The AR was submitted the week of 8/30/04. JAM</p>											

2386 - MCLB Barstow (MATCOM)(USMC) - Main

31	Risk	DEPCON Printer Solution Unavailable	IF a satisfactory solution for printing from a DEPCON server application is not developed (the system tries to print from a legacy server to a networked printer on the NMCI network which is strictly controlled under NMCI) THEN the site is looking at a slip in schedule.	Customer will delay cutover again if not satisfied with a solution to this legacy system.	Request a Clin 29 solution for this problem be developed and priced by EDS.	3 - Division	D	10/22/2004	Morey, Kevin	Casperson, Charles	Joint
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Comments: 10/18/04: Per MISC (Marine IRAAD Steering Committee) 2386-31 is being closed as a duplicate and all pertinent remarks from 2386-31 are being added to 2386-23.

10/13/04: No change in status.

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9/22/04: No change in status.

9/15/04: No change in status.

9/8/04: No change in status.

9/1/04: Ref. IRAAD 2386-23.

8/24/04: I believe the USMC field personnel are aware of the solution. The STOIC and CTR's were briefed on it during the first week in August. It was informally discussed with the affected customer(POC), Movita Hernandez of the Maintenance Center, at end of June. Two temporary solutions were suggested, both of which require the use of Y-splitters on legacy network ports. Albany is leaving a legacy seat in place with an attached printer to act as a print server, delivering to the user, their job order pull sheets. This solution requires significant extra space and power. Barstow's solution is to leave network printers only as the customer requires a network printer for each DEPCON user. While still cumbersome, this allows us to roll seats and the customers can continue to work. A permanent solution requires an enterprise change to the Information Assurance policies on NMCI, allowing an external print server to print on an NMCI network printer. (Charles Casperson)

7/20/04: A network printer resolution must be reached for the DEPCON applications whose main processing area is in Mechanicsburg, PA pushes printers' requests outside the NMCI network to an NMCI print server (either Albany or Barstow), and a two way trust must be established. This is handed to Buddy Rodgers, Govt Manager, for consolidation to get Legacy Printer to NMCI Printer CLIN action. Reassigned to Tammy Gibson for action. (LtCol Costa)

2391 - MCAS Miramar (MARFORPAC)(USMC) - Main

30	Issue	Bad timing for NET Automation	Data for OCM being submitted during and after Automation of NET.	Can cause seats not to roll on schedule if not resolved in time.		3 - Division	D	10/18/2004	Johnson, Karriem-Abdul	Dorr, Joel	Joint
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Comments: 10/7/04: No direction has been given to the sites on how this will impact seat cutover. The site will continue to monitor the situation. (J. Dorr)

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				9/23/04: No Status Change							
				9/16/04: No status change							
				9/9/04: No status change							
				9/2/04: No status change							
				8/26/04: No status change							
				8/19/04: Reassigned to LT Johnson. (Joel Dorr)							
				8/14/04: Government's responsibility to maintain NET data. Data provided through Herndon Spreadsheet, populated from Government data, must be consistent with NET data. Assign to Government or close. (M. Warlick)							
				8/12/04: No status change							
				8/6/04: Since our team will be submitting data for the OCM run and deploying seats before and after NET becomes automated, whatever is in NET will override data submitted for the OCM run. If the CTR/ACTR are not provided a copy of what we have submitted for OCM run, their data in NET will be inconsistent with what we have submitted and will cause confusion and mad chaos for the CTR/ACTR. NET Automation is coming at a really bad time. Based on the track record of the USMC claimants thus far, there is no confidence they will be able to correct the errors before their NET data populates into the OCM process.							

3848 - MCB Camp Lejeune (All Claimants)(USMC) - Main

77	Issue	NFADS/EPG Network Access	MCB Camp Lejeune UNE users are unable to maintain a connection to the Navy web applications.	NMCI is unable to deliver an adequate level of service to the customer. After 4 months, NMCI is still unable to resolve this problem. Impact is the customer wishes to be taken off the NMCI and placed back on the MCEN	The local site manager is working with the parties involved to resolve this application issue.	3 - Division	D	10/15/2004	Hartenstine, Lt Col Karl G	Maxwell, Terry	Joint
Comments:	<p>10/7/04: Fred Estes agreed to closing all related tickets verbally, awaiting email confirmation. As tested by the INFADS/EPG users, the NMCI West Coast Proxy has provided better network performance in relation to the INFADS/EPG. {Todd Bartlett}</p> <p>9/30/04: All users proxy settings have been changed. Excellent performance with INFADS/EPG, BUT Liz Betsch and Marlene Brown now have problems accessing COGNOS another section of the web page. User can access this page when proxy is disabled. User cannot access this page when proxy is changed to 158.237.149.247 CLJN NMCI Proxy. User can access this page when proxy is changed to 138.156.125.247 NMCI Proxy for 443 traffic (east coast). Awaiting further guidance from Quantico NMCI for further action. {Todd Bartlett}</p> <p>9/23/04: Fred and Renee Garland MCNOSC give the go to change all INFAADS users proxy settings. Will close ticket 9/30 if all tests well. {Todd Bartlett}</p>										

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			7/26/04: Mike D'Albis Quantico IA has claimed this issue as his, he is trying to get up with Fred Estes to work out a method of troubleshooting and tracking of performance of both MCEN and NCMI networks with INFADS. {Todd}									
			7/13/04: Closing IRAAD: Problem is being tracked and resolved through Remedy Trouble Ticket System. (LtCol Hartenstine)									
			7/13/04 LtC Cobb will redetermine what users will go through the MCNOSC network. EDS will work INFADS full time to resolve INFADS issue. Renee Garland MCNOSC Lead technician, Mike Diablis NMCI lead technician, awaiting guidance from above. {Todd}									
			7/12/04: Todd received the computer names and is able to determine the current IP's and MAC addresses. Server Admins have reserved the IPs on the DHCP servers. Tickets have been cut for the CSR's to statically assign IP's. Request has been transferred to WHAM-NET to reroute infads traffic to MCNOSC. {Todd}									
			Addresses switched are as follows: CLBMCBMAIN024 158.237.142.195 - MAC Address = 00-B0-D0-B2-74-30									
			CLBMCBMAIN227 158.237.131.56 CLBMCBPWO12 158.237.137.84 CLBMCBPWO41 158.237.134.199 MCBCLIE-IDD001 158.237.165.20 MCBCLIE-IDD002 158.237.165.21 MCBCLIE-ACS003 158.237.153.252 MCBCLIE-IDD003 158.237.156.236 MCBCLIE-IDD004 158.237.156.240 MCBCLIE-IDD005 158.237.163.104 MCBCLIE-IDD009 158.237.157.33 MCBCLIE-IDD009A 158.237.156.244 MCBCLIE-IDD010 158.237.157.55 MCBCLIE-IDD011 158.237.157.10 NRASLS451 158.237.241.169 NRASWS401 158.237.240.42 NRASWS402 158.237.255.17 NRASWS408 158.237.255.188	MAC Address = 00-E0-29-31-70-E3 MAC Address = 00-07-95-BB-36-AB MAC Address = 00-C0-4F-4F-C0-EF MAC Address = 00-0B-DB-41-80-B9 MAC Address = 00-0D-56-2D-00-7E MAC Address = 00-0B-DB-41-81-03 MAC Address = 00-0B-DB-42-3E-6F MAC Address = 00-0B-DB-42-3E-3E MAC Address = 00-0B-DB-42-3F-1C MAC Address = 00-0B-DB-42-40-8F Fred Estes reroute through NMCI MAC Address = 00-0B-DB-42-3F-28 MAC Address = 00-0B-DB-43-0F-BD Kim Palmquist route through NMCI MAC Address = 00-0B-DB-42-41-11 MAC Address = 00-0B-DB-22-8D-A2 MAC Address = 00-08-74-F1-2B-0D MAC Address = 00-08-74-F1-2A-F0 MAC Address = 00-08-74-DD-75-92								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
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NRASWS412 158.237.255.183 MAC Address = 00-08-74-DE-81-69

7/8/04: Gerry Harvey has an engineering team look at it. The app only times out every couple of hours. Might have to do with Port 9000 not being opened on the USMC side (it is open on the Navy side). They're looking into it. {Roy L. Smith, Product Delivery Manager}

7/8/04: Fred does not have the computer names, using other resources to find them. {Todd}

7/7/04: Requested computer names of inFAD users from Fred Estes. {Todd}

7/6/04: There was a phone conference between EDS and LtC Hartenstine. LtC Hartenstine requested that all but two INFADS be routed through MCNOSC. Users to be transferred over to the MCNOSC are being identified are were requested from Fred Estes. {Todd}

7/1/04: This problem has existed since the network cutover. Users are unable to complete their mission. The user is requesting they be cut back over to the MCEN network.

Ticket # 102734 Status Update Progress
 TimeStamp 3/30/2004 3:23:35 PM Assigned to

Technician makarrj
 Issue Component
 Resolution Unable to contact user.

 Ticket # 102734 Status Update Progress
 TimeStamp 4/1/2004 8:24:40 AM Assigned to

Technician bartlettta
 Issue Component
 Resolution Spoke with Mr. Williams. He said the network does seem to be doing better. I told him to call me personally if it degrades and we would contact Quantico and work the ticket. Will leave this ticket open and check back with Mr. Williams.

 Ticket # 102734 Status Assigned
 TimeStamp 4/2/2004 4:56:12 PM Assigned to

Technician bartlettta
 Issue Component
 Resolution Spoke with Mr. Williams said he would check again.

 Ticket # 102734 Status Update Progress

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
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TimeStamp 4/2/2004 5:05:16 PM Assigned to

Technician bartletta

Issue Component

Resolution Fred Estes owns this ticket now and provides the following The POC for iNFADS @ NITC is Sandra Kalember and she can be reached at 805-982-2078 and Cindi Bouscaren @ 805-982-3795. For EPG you can talk to Jill Havelaar @805-982-2568 or Nancy Lucero 805-982-1884. You will need to go to the web site <http://www.nsi.navfac.navy.mil/> in order to register for view privileges. Your POC for the iNFADS view privileges is Mr. Ray Trombino and he can be reached at 703-695-8202 ext 3311 Users Marlene Brown 451-2169 Liz Betsch 451-7727 Dennis Fell 451-9497 More information needed from users, is this no access, slow access, sporadic. Fred said he had contacts at other bases and would check to see if they are having the same problem.

Ticket # 102734 Status Update Progress

TimeStamp 4/5/2004 2:15:06 PM Assigned to

Technician makarrj

Issue Component

Resolution Spoke with Mike D'Albis at Quantico IA. Mr Estes can not access <https://jersey-3.navfac.navy.mil/prd/epg.htm>. I spoke with Sandra Kalember with iNFADS and she stated that they are not having problems at this time, but have had problems in the past. I gave Mike her number as well as Mr Estes' to troubleshoot further. Mike is going to see what he can do with this and get back to us.

Ticket # 102734 Status Update Progress

TimeStamp 4/6/2004 9:17:52 AM Assigned to

Technician makarrj

Issue Component

Resolution 0820 called Fred Estes - he is in a meeting. 0900 Called Fred Estes - No answer.

Ticket # 102734 Status Update Progress

TimeStamp 4/6/2004 9:44:34 AM Assigned to

Technician makarrj

Issue Component

Resolution 0945 Called Fred Estes - No answer.

Ticket # 102734 Status Update Progress

TimeStamp 4/6/2004 10:14:31 AM Assigned to

Technician makarrj

Issue Component

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
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Resolution 1010 Contacted Fred Estes and brought him in on Quantico call.

Ticket # 102734 Status Update Progress
TimeStamp 4/6/2004 11:05:31 AM Assigned to

Technician makarrj
Issue Component

Resolution 1030 Had Fred use a proxy (230.156) and he stated that he can get to the site with no problem. He will monitor this during the day. Rich Evans states that we should use a web proxy for as many users to decrease the load on the firewalls.

Ticket # 102734 Status Update Progress
TimeStamp 4/7/2004 11:02:13 AM Assigned to

Technician makarrj
Issue Component

Resolution Ticket NFH 753558 has been escalated to Stephen Mosher one of the lead engineers at Quantico Wamnet. The proxy worked for Fred for about a half hour then he had the same issues again.

Ticket # 102734 Status Update Progress
TimeStamp 4/8/2004 4:14:04 PM Assigned to

Technician makarrj
Issue Component

Resolution Put two users, Marlene Brown and Steven Loonto on the NMCI proxy to test. Marlene did not notice a change until about 1440 and was good until 1540. She will not be in tomorrow (Marines have a 96) Steven will be in and we will monitor him.

Ticket # 102734 Status Update Progress
TimeStamp 4/9/2004 9:59:22 AM Assigned to

Technician makarrj
Issue Component

Resolution 1000 Stephen reports he has not lost a connection yet. Will continue to monitor.

Ticket # 102734 Status Update Progress
TimeStamp 4/13/2004 10:33:42 AM Assigned to

Technician makarrj

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
	Issue	Component	Resolution	4/12 Stephen and Marlene report no problems. 4/13 1030 Marlene reports she had a initial problem before 0900 but since 0845 she has been working well.							

	Ticket #	102734	Status	Update Progress							
	TimeStamp	4/16/2004 1:18:22 PM	Assigned to								
	Technician	makarrj	Issue	Component	Resolution						
					Quantico closed original ticket NFH753558, we were not notified of this. Opened another ticket NFH777859, Abe Castro is working this ticket now.						

	Ticket #	102734	Status	Update Progress							
	TimeStamp	4/21/2004 7:45:27 AM	Assigned to								
	Technician	makarrj	Issue	Component	Resolution						
					After testing it was noted that when the user lays idle there connection times out. Then when the user attempts to acces the system, it attempts to reconnect using a different IP (firwall) so the connection is refused. We now have Lisabeth using a firewall IP as a proxy so that she will only have one IP when she attempst to connect and reconnect.						

	Ticket #	102734	Status	Update Progress							
	TimeStamp	4/21/2004 10:24:12 AM	Assigned to								
	Technician	makarrj	Issue	Component	Resolution						
					The PM for iNFADS (Fred Estes) and the Server Admin for iNFADS are going to have to create a keealalive for the connection between the client to the server. Mike D'Abli is going to call when this change is in place.						

	Ticket #	102734	Status	Update Progress							
	TimeStamp	4/22/2004 9:48:07 AM	Assigned to								
	Technician	makarrj	Issue	Component	Resolution						
					Fix was put in place last night. As of 1000 no problems. Will continue to monitor before closing ticket.						

	Ticket #	102734	Status	OnHold							
	TimeStamp	4/28/2004 4:07:07 PM	Assigned to								
	Technician	makarrj									

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
	Issue	Component	Resolution	Continuing to troubleshoot issue with Mike D'Ablis. Received SSAA for iNFADS.							

	Ticket #	102734	Status	Update Progress							
	TimeStamp	5/5/2004 10:47:12 AM	Assigned to								
	Technician	makarrj	Issue	Component	Resolution						
					Mike D'Ablis is working with the iNFADS server admins. After sniffing the packets leaving CLJN, Mike noticed that they were a lot of retransmissions and timeouts.						

	Ticket #	102734	Status	Update Progress							
	TimeStamp	5/12/2004 12:06:51 PM	Assigned to								
	Technician	makarrj	Issue	Component	Resolution						
					Conf call with Quantico on 5/11. Mike and Sandra are working together on this issue. This is a Marine Corps wide issue. The following bases have been identified as having issues, Albany, CLJN, Cherry Point, Quantico, San Diego, Camp Pendleton, Okinowa, 29 Palms and Barstow. Oakinowa has not cutover as of yet.						

	Ticket #	102734	Status	Update Progress							
	TimeStamp	5/13/2004 3:39:47 PM	Assigned to								
	Technician	makarrj	Issue	Component	Resolution						
					5/12 - Fred and Liz were routed through the MCNOSC Legacy firewall here at Lejeune to compare. 5/13 - Both routes have been working well today. Continue to monitor.						

	Ticket #	102734	Status	Update Progress							
	TimeStamp	5/19/2004 1:44:21 PM	Assigned to								
	Technician	makarrj	Issue	Component	Resolution						
					LtCol Graeme stood up a confrence call to include, LtCol Hartenstine, Anthony Grippo, James Warren and others. Changes were made in the iNFADS server to point the connection to the Registry.dat file on the server. Also it was made known that the iNFADS serverhas been running at or near 100%. Roger Wilborne is going to attempt to get a CCR for this application. Rose Duncan is going to send server load stats.						

	Ticket #	102734	Status	Update Progress							
	TimeStamp	5/21/2004 3:19:15 PM	Assigned to								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			Technician makarrj Issue Component Resolution After a packet capture on the firewall, it was found that Marlene's IP was trying to connect to the iNFADS server via port 9000. The iNFADS people stated that there application does not use port 9000. We still have not received any documentation newer then 2001. No one on the iNFADS side has looked at there application as to why it is using port 9000.								

			Ticket # 102734 Status Update Progress TimeStamp 5/24/2004 1:24:29 PM Assigned to								
			Technician makarrj Issue Component Resolution After I looked thorough the code of the JInitiator, the string brought me to the jersey-3 server. Downloaded a Java Decompiler. Downloaded the .jar files from the jersey-3 server. After looking through all the code, this application does in fact use port 9000, it is hard coded into the application. Larry Ellison was informed of this and is contacting the NITC people. Again, we have not received documentation on this. 1545 - Again the NITC people have not checked there application even though we have the firewall report showing iNFADS users trying to access via port 9000 and the program code showing port 9000 is hard coded in there application.								

			Ticket # 102734 Status Update Progress TimeStamp 6/8/2004 9:21:40 AM Assigned to								
			Technician makarrj Issue Component Resolution On conf call 6/7 the iNFADS firewall admin saw port 9000 being blocked at his firewall. The packet was being sent from Quantico's firewall. Port 9000 was spotted again on the firewall at Quatico. Quantico is now allowing 9000 traffic out, but iNFADS is not.								

			Ticket # 102734 Status Update Progress TimeStamp 6/14/2004 2:13:54 PM Assigned to								
			Technician makarrj Issue Component Resolution After a week of minimal issues, today iNFADS users had many knockouts. On one of the error messages the users received, it stated failure to connect : 9000. It looks like iNFADS is using port 9000. Port 9000 is allowed through the B1 but is being blocked a t NITC. As per NITC's SSAA it states that iNFADS uses port 80 and 443. We saw port 9000 traffic leaving the B1, at NITC and now the user is getting a error message. A bridge call is in the works. NITC is not available as of 1420.								

			Ticket # 102734 Status OnHold TimeStamp 6/23/2004 2:13:42 PM Assigned to								
			Technician makarrj Issue Component Resolution Rose Duncan has created a new web page. Marlene has been testing this the past few days. Marlene has been working well with the new page. Mike D'Albis reports that the load								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			balancer issue has been resolved by Foundary and the load balancers have been working well.								

			4/9/04 10:23:17 AM daryl.johnson Ticket closed.								
			NOC-QUAN BAN/LAN								
			4/9/04 10:22:04 AM daryl.johnson Issues with this ticket has been transferred to 763302.								
			NOC-QUAN BAN/LAN								
			4/8/04 9:20:24 AM daryl.johnson Spoke with Fred this morning and suggested that he attempt to access websites https://jersey-3.navfac.navy.mil/prd/nfa and https://jersey-3.navfac.navy.mil/prd/epg using his proxy server setting webcache.lejune.usmc.mil port 80. While using the proxy setting he said that access to those site were very slow. I had him remove his proxy settings and he was immediately able to access those websites. I will continue to work with him throughout the day to monitor this issue.								
			NOC-QUAN BAN/LAN								
			4/7/04 7:26:41 PM james.haughton Reviewed ticket. Waiting on action from Steve/Dan/Sun.								
			NOC-QUAN BAN/LAN								
			4/7/04 6:39:12 AM daryl.johnson Ticket status updated to pending.								
			NOC-QUAN BAN/LAN								
			4/6/04 10:19:10 AM james.schafer Have spoken with Fred regarding this ticket. He has advised that Ricky Morrison and Rich Henson have also been involved with this ticket. I spoke with Rich who advised that they did not find a problem and have escalated this to Steve Moshier/Dan Acosta, and Sun Kim. I am reassigning this ticket to the BAN/LAN group for their action.								
			NOC-QUAN Information Assurance								
			4/5/04 4:11:40 PM david.bernstein CLJN relating ticketsNFH753572 and NFH 753580 assigning to								
			HD-NRFK Mission Critical								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			Todd Bartlet (910) 450- 6044 cx wants to call in a ticket to the NOC for https: ssl problems intermittent connectivity to 1 website https://jersey-3.navfac.navy.mil/prd/nfa and https://jersey-3.navfac.navy.mil/prd/epg 155.252.138.169 ip for site. user having issue is Fred Estes (910) 451-0980								
			----- 5/26/04 9:40:29 AM lawrence.parker Updated Remedy profile.								
			Remedy Admin Ops								
			4/12/04 12:46:24 PM michael.d'albis Possible issues pertaining to load at server end.								
			NOC-QUAN Information Assurance								
			4/12/04 12:45:49 PM michael.d'albis During bridge call users were able to get to all of the above sites without issue. NOC-QUAN Information Assurance								
			4/9/04 10:35:23 AM daryl.johnson Ticket transferred to IA.								
			NOC-QUAN BAN/LAN								
			4/9/04 10:29:59 AM daryl.johnson Additional information pertaining to this ticket is listed in closed NFH tickets 746118, 753558, and 716710.								
			NOC-QUAN BAN/LAN								
			4/9/04 10:12:48 AM daryl.johnson Users at CLJN were trying to access the following websites:								
			https://jersey-3.navfac.navy.mil/prd/epg https://jersey-3.navfac.navy.mil/prd/nfa https://usncleoc.spawar.navy.mil								
			Customers attempted to access websites using proxy settings 158.237.230.156, 158.237.123.3, and webcache.lejuene.usmc.mil and stated that access to those websites were very slow. I then advised the users to disable proxy settings and immediately they were able to access the websites in question.								
			Closing related tickets 746118, 753558, and 716170 and having those referred to this ticket.								
			NOC-QUAN BAN/LAN								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			5/24/04 7:58:24 PM brian.schlupp Ticket Reviewed 24 May 04 Brian Schlupp								
			NOC-QUAN Remote Fault Mgt								
			5/21/04 10:06:23 AM john.weidley Worked with Rich Makar concerning a problem with IP address 158.237.157.134. The firewall logs show that this source host switches TCP ports from 443 to 9000. Port 9000 was the original port for NFADS but was changed to 443 a few months ago. The firewall rules for TCP port 9000 have been removed from the firewall since the port switch and is currently denying those connections. Rich stated that he will contact NITC and try to isolate why the applicate is reverting back to the old port periodically. Rich also confirmed that the MCNOSC firewall and the commercial host that they are using does NOT filter TCP port 9000. This explains way the connection works without problems on the commercial and MCNOSC clients but is intermittant on NMCI.								
			NOC-QUAN FSO								
			5/21/04 8:53:00 AM paula.hollingsworth Reassigning to John Weidley for update on current status.								
			NOC-QUAN Information Assurance								
			5/19/04 9:43:00 AM michael.d'albis TCP timeout on load balancer modified on advise from foundary and this appears to have had no affect yesterday. However, Marlene Brown advises that system is working wonderfully this morning. Richard makar advises that he was informed that NITC made a change to their srever. More information to come regarding that.								
			NOC-QUAN Information Assurance								
			5/18/04 12:12:26 PM michael.d'albis Address transform was added for the following destination: 155.252.138.169 Worked with Marlene Brown and this appears to have had no effect.								
			NOC-QUAN Information Assurance								
			5/14/04 9:28:28 AM michael.d'albis During conference calls this week, the following was determined: Okinawa, Japan having the same prolems (not cutover) New River, NC having the same problem since October (prior to cutover) Problem still very inconsistant. When it works, it appears to work for all customer. When is is having issues, there are repeated disconnects.								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			We have asked for documentation on this application repeatey and have yet to receive anything from NITC. We have also asked for information regarding load on the iNFADS network and the servers in question and have received nothing.								
			There are two users at Lejeune who were configured to use the Legacy POP at Lejeune vice the NMCI B1. this was inconclusive as of yesterday as all users had great connectivity all day long.								
			NOC-QUAN Information Assurance								
			5/13/04 3:31:01 AM julius.white Reviewed ticket. Needs disposition by Engineering staff.								
			NOC-QUAN Information Assurance								
			5/12/04 4:50:44 PM robert.baker1 Added base code.								
			NOC-QUAN Information Assurance								
			5/12/04 4:50:00 PM robert.baker1 Corrected Requester								
			NOC-QUAN Information Assurance								
			5/11/04 7:31:28 PM julius.white Requested update via e-mail to Mike D'Albis.								
			NOC-QUAN Information Assurance								
			5/10/04 5:18:07 PM thom.bradley Prompting Mike D'albis for an update.								
			NOC-QUAN Shift Managers								
			5/10/04 9:23:03 AM thom.bradley Reviewed.								
			NOC-QUAN Shift Managers								
			5/5/04 9:57:42 AM jessie.d.gares Traffic was sniffed yesterday, I spoke to Mike D'ablis/IA he is ready for ticket to come back to him.								
			NOC-QUAN BAN/LAN								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			5/4/04 7:10:26 PM albert.carlson Reviewed.								
			NOC-QUAN BAN/LAN								
			5/4/04 7:09:48 PM albert.carlson reassigning								
			NOC-QUAN BAN/LAN								
			5/4/04 8:03:20 AM richard.henson2 started another sniffer capture for source destinations 158.237.157.89, 158.237.157.134 to INFADS web server 155.252.138.169. placing capture in file INFADS050403.								
			NOC-QUAN BAN/LAN								
			5/3/04 7:32:56 PM albert.carlson Reviewed								
			NOC-QUAN BAN/LAN								
			5/3/04 9:12:42 AM richard.henson spoke with Mike D'ablis/IA & he asked for sniffer pro capture for source destinations 158.237.157.89, 158.237.157.134 to INFADS web server 155.252.138.169. Sniffer was placed on securify at 08:45 EST. Customers Liz & Marlene are not having the problems at this time. We asked the users to call the noc once problems reoccur.								
			NOC-QUAN BAN/LAN								
			5/3/04 8:10:19 AM richard.henson I will contact the customer for an update on the problem, & Mike D'ablis/IA to see what assistance he needs from WAM!NET.								
			NOC-QUAN BAN/LAN								
			5/3/04 4:55:49 AM ken.levesque Reviewed. Contact customer Monday morning to see if connectivity is still intermittent								
			NOC-QUAN BAN/LAN								
			5/2/04 7:24:31 PM albert.carlson reassigning								
			NOC-QUAN BAN/LAN								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			5/2/04 8:18:32 AM david.kane reassigning								
			NOC-QUAN BAN/LAN								
			5/1/04 5:30:18 PM jessie.d.gares Tried to contact customer, but not available.								
			NOC-QUAN BAN/LAN								
			5/1/04 3:33:38 AM john.curtin https://jersey-3.navfac.navy.mil and https://155.252.138.169 connect to an Apache HTTP Server software information web site maintained by the Apache HTTP Server Project (httpd.apache.org). Perhaps two sites claiming the same Internet address are tripping up the routing path.								
			NOC-QUAN BAN/LAN								
			4/30/04 2:16:35 PM terry.mullins Re-assigning								
			NOC-QUAN BAN/LAN								
			4/30/04 12:19:40 PM michael.d'albis Need WAM!NET assistance.								
			NOC-QUAN Information Assurance								
			4/30/04 12:16:13 PM michael.d'albis Liz Beatch worked almost flawlessly yesterday. This morning, Liz and Marlene have combine for about a dozen resets. No evidence in the NMCI or "iNFADS" distant end Firewall per Joe Wilson (D.E. Engineer) We now believe that this inconsitant connectivity to be caused by the application itself, or network load. Still researching. We would like WAM!NET/Base Operations @ Camp Lejeune to sniff this traffic close to the user as the last time we sniffed traffic. The user worked flawlessly all day.								
			NOC-QUAN Information Assurance								
			4/29/04 11:31:06 AM craig.staton Talked with Fred Estes he stated that they could get logged on, but once somebody else logs on they get kicked off the web site. Mike D'albis will contact user since this is a new issue that has arose. NOC-QUAN Information Assurance								
			4/28/04 5:42:33 PM michael.d'albis No changes were made this weekend that would have affected this application in any way. Firewalls are in same configuration as Friday of last week. Liz Beatch worked in current configuration all day and was quite pleased with performance.								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			access site. Rich Makar says things are working fine now in this setting. We will need to verify that this works consistantly next week. I have verified with Tom Simon that the NMCI proxy settings are currently 2 mins for idle timeout and are to be moved to 15 mins this weekend. If this is the case, the client configuration for users will have to be adjusted to bypass the3 proxy when accessing this site of the developer will need to code in a keepalive function to keep this connection up.								
			NOC-QUAN Information Assurance								
			4/22/04 12:19:44 PM robert.baker1								
			Corrected CTI code								
			NOC-QUAN Information Assurance								
			4/22/04 11:16:36 AM craig.staton								
			The system is being monitored by the user and once the user is ok, he will notified Mike D once it is ok to close it.								
			NOC-QUAN Information Assurance								
			4/22/04 10:12:18 AM michael.d'albis								
			Adjustments made to fierewall proxies. Awaiting user verification that work was a success.								
			NOC-QUAN Information Assurance								
			4/21/04 6:42:46 AM michael.d'albis								
			Worked with MR makar yesterday and had a single user proxy to a single firewall. Early indications are that this has temporarily mitigated the problem We will monitor.								
			NOC-QUAN Information Assurance								
			4/19/04 11:13:54 PM brian.schlupp								
			sent email to Mike D for status update. 19 april								
			NOC-QUAN Remote Fault Mgt								
			4/19/04 12:59:50 PM michael.d'albis								
			I have E-mailed Sandra Kalembor (Technical POC of NFADS) She has agreed to send me documentation regarding this application.								
			NOC-QUAN Information Assurance								
			4/16/04 5:25:36 PM michael.d'albis								
			We have installed this software and it seems to function flawlessly. Having spoken to the technical POC, we have determined that it may be a timeout problem based on hos long the customer remains idle during their session. We will work with them on Monday.								
			NOC-QUAN Information Assurance								

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
			4/16/04 1:37:12 PM katie.gilley ..								
			NOC-QUAN Remote Fault Mgt								
			USMC Richard J Makar called in regarding NFH 753558. Cx would not like ticket closed unless cx approves. NFH 735558 Todd Bartlet (910) 450- 6044 cx wants to call in a ticket to the NOC for https: ssl problems intermittent connectivity to 1 website https://jersey-3.navfac.navy.mil/prd/nfa.htm and https://jersey-3.navfac.navy.mil/prd/epg.htm 155.252.138.169 ip for site. user having issue is Fred Estes (910) 451-0980								
			Makar states that connectivity is intermptment. Last ticket was closed out before verification. Cx just spoke with NOC concerning this issue and was advised that a new ticket needs to be opened. Per Abraham Castro QUAN NOC this ticket is to be assigned to Katie Gilley. Additional cx for user POC is Fred Estes 910-451-0980. Makar would also like to be updated before ticket is closed.								

2915 - NCBC Gulfport (USMC) - Main

2	Issue	Non-receipt of MARFORRES User Data	MARFORRES, UIC MRD058, Activity 4th MARDIV NCBC Gulfport has not delivered their User Data. Non-delivery of the User Data has placed cutover of the 8 USMC seats at NCBC Gulfport in jeopardy. Cutover is scheduled for 20 September 2004.	IF UIC MRD058, Activity 4th MARDIV NCBC Gulfport User Data is not delivered timely, THEN cutover of the 8 USMC seats on 20 September 2004 is in jeopardy.	Obtain regional level assistance to have User Data delivered on a more timely basis.	3 - Division	B	08/13/2004	Spezzano, Jason	Edwards, Shawn	Joint
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Comments: 10/12/04: New Orleans has delivered the user data for MARFORRES. This IRAAD will now be closed. (M. Wangemann for D. Bedekar)

10/7/04: eMarketplace reflects a FY05 order (MD66) for 8 unclassified seats and 1 classified seat for MARFORRES at NCBC Gulfport. (M. Wangemann)

9/30/04: No status. (M. Wangemann)

9/21/04: 4Q04 schedule currently being worked with MARFORRES. Gulfport will be moved to 4Q04 when MARFORRES can support with user data (info per MARFORRES - RCOR Tim Doane). (Jason Spezzano)

9/20/04: Follow up sent to Jason Spezzano, MARFORRES Command Manager, for assistance and identification of USMC SIL for Gulfport/Meridian Region. (M. Wangemann for D. Bedekar)

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/Joint
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8/4/04: No status update. (M. Wangemann)

7/26/04: Mr. Timothy A. Doane, MCSE, MCT, Regional Contracting Officers Representative, PM NMCI/ITI MARCORSSYSCOM, RCOR-MARFORRES indicated "This site [NCBC Gulfport] is not on any agreed upon schedules for MFR site seat cutovers. It needs to be cancelled. " on 26 July at 1051. However, there is an approved task order (M616) in eMarketplace for this Command (MARFORRES), UIC MRD058, last modified on 25-Jun-04 for 8 unclassified and 1 classified seats. At his point, we will not cancel the schedule until the order is cancelled. We have forwarded a request to Jason Spezzanno, EDS Command Manager for MARFORRES to assist in resolution - either verify order or have order cancelled. Email traffic relevant to these actions follows:

Jason,

We have not received any data for MARFORRES, Gulfport (UIC MRD058). We were referred to New Orleans who didn't provide data either. Task order M616 has 8 unclassified and 1 classified seat.

Should the order be cancelled? Who can cancel it?
If the order is real, who should provide the data?

Thanks,
Dean Bedekar
Site Manager, Gulfport/Meridian
Gulfport, MS
Tel.: 228-871-2443
Cell: 228-348-1093

-----Original Message-----

From: Wangemann, Mike
Sent: Monday, July 26, 2004 11:20 AM
To: Edwards, Shawn; Bedekar, Dean; Goins, Oscar (Ultimate Solutions)
Subject: RE: IRAAD 2915-2

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/ Joint
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-----Original Message-----

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/ Joint
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(Fax) 540-657-7296

IRAAD #	Type	Title	Description	Impact Statement	Mitigation Plan	Level	Overall Rating	Date Due	Assigned To	Originator	ISF/ Joint
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7/13/04: IRAAD opened.
